



3 Year Warranty



WG is introducing the company's new **Series M24/7** EAS Systems. The new systems bring a variety of technical improvements that not only include greater tag detection accuracy, but also WiFi for remote access. Improved system performance, reliability and support continue to be the focus of WG's world leadership in technology advancements.

Whereas other EAS suppliers offer only a 1-year warranty, and possibly extended warranty at a price, WG does not. WG's Series M24/7 antennas come with a 3-year warranty at no additional cost – **FREE**.

How Does This Work?

In concert with the introduction of **Series M24/7** systems, WG is also introducing **EASNetCloud**, the beginning of a new generation of support and management tools. EASNet Cloud brings the Retailer right to our doorstep. As the retailer encounters difficulty with their M24/7 security system, a simple call to our Support Center will generate a quick connection to the retailer's location. The system will be accessed via WG's EASNet Cloud, system parameters will be evaluated, and adjustments made, all without physically sending a technician to the retailer's location. Simplicity and efficiency without waiting for days will be the new standard when evaluating WG's support program with that of our competitors.

Most service calls involve tuning or phasing. With remote access, WG technicians can easily connect remotely, collect system parameters via WG's new **EASNet Cloud** and perform the necessary adjustments to return the system back to operational status. System parameters are graphically represented to accurately ascertain system settings and environmental interference. Phasing is another common occurrence which can also be analyzed and resolved remotely.

Where a hard failure may be suspected, a technician will be dispatched with the necessary spares so that the system is returned to its functional state on a single visit. Once the hardware repair is completed, the system will be remotely accessed by WG specialists to ensure the unit is properly tuned to its optimum performance standards. Whether the problem can be made remotely or a visit is required, taking advantage of Retail Cloud will still result in free service for 3 years under WG's standard warranty policy.

Remote Access

Series M24/7 systems installed in locations where a password protected wireless port or hotspot is available for remote access will automatically take advantage of the 3-year warranty.



Increase your level of security,
shrink operational cost,
& reduce service response time.

WG EASNet Cloud

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